



ABOUT SBS TRANSIT LTD

OUR HISTORY

SBS Transit Ltd (formerly known as Singapore Bus Services "SBS") was formed through the merger of three private bus companies in 1973 for the purpose of improving service standards of the bus transportation system. We grew quickly and by 1978, we were listed on the Singapore Exchange ("SGX") as Singapore Bus Service.

In 2003, SBS Transit (SBST) became a part of the ComfortDelGro Group when Comfort Group and DelGro Corp merged to form ComfortDelGro Corporation, one of the world's largest land transport companies. As part of an international, multi-modal transport company, we have been able to leverage the Group's extensive resources, expertise, and knowledge to bring about higher levels of service and comfort for our Singapore commuters. The name Singapore Bus Services (SBS) was helmed until November 2001 and was subsequently rebranded as SBS Transit on 1 November 2001 to reflect its bi-modal status as both a bus and rail operator when we won the licence to operate the North East Mass Rapid Transport (MRT) Line.

WHERE WE ARE TODAY

As the largest public bus operator in Singapore. We aim to provide world-class public transport, which is safe, comfortable, affordable, reliable, and friendly. Today, we operate more than 220 bus services with a fleet of over 3,500 buses comprising of single-deck, double-deck and articulated buses, of which 25 are diesel-hybrid buses and another 30 are electric buses.

On top of that, SBST also manages two of Singapore's six MRT lines in the network namely the North East Line (NEL) and the Downtown Line (DTL). The NEL is Singapore's third metro line and the City's first fully automated and driverless system. SBST also operates the Sengkang and Punggol Light Rail Transit (SPLRT) lines.

Every day, we carry millions of passengers on our extensive bus and rail network. But we believe in not just being a people mover - we believe in the journey, and not just the destination. Hence, we have invested extensively in technology and training, constantly looking to upgrade not just our operations but to continuously upskilling our employees so that they remain relevant to the industry and adapt to the ever-changing environment.

**OUR
VISION**

**MOVING PEOPLE IN A
SAFE, RELIABLE AND
AFFORDABLE WAY.**

**OUR
MISSION**

**TO ACHIEVE EXCELLENCE
FOR OUR CUSTOMERS,
EMPLOYEES, SHAREHOLDERS,
AND COMMUNITY. TO THIS
END, WE ARE COMMITTED
TO DELIVERING SAFE AND
RELIABLE SERVICES AT
AFFORDABLE PRICES, BEING
AN EMPLOYER OF CHOICE,
CREATING SIGNIFICANT
SHAREHOLDER VALUE AND
BECOMING A SOCIALLY
RESPONSIBLE CORPORATE
ROLE MODEL.**

**CORE
BELIEFS**

**TO ACHIEVE OUR VISION AND
MISSION, WE ARE GUIDED BY THE
FOLLOWING BELIEFS:**

- Be driven by our customers' needs
- Strive for excellence in everything we do
- Act with integrity at all times
- Treat people with fairness and respect
- Maintain safety as a top priority
- Collaborate with our partners for a win-win outcome
- Give our shareholders a reasonable return

